



EMPLOYEES' PROVIDENT FUND OFFICERS' ASSOCIATION
EMPLOYEES' PROVIDENT FUND ORGANISATION
MINISTRY OF LABOUR AND EMPLOYMENT, GOVT. OF INDIA
Regional Office, Sham Nagar, Near General Bus Stand, Ludhiana – 141001 (Punjab)

(Regn. No. 33/2015)

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Smt. Ritu Kanojia
Assistant PF
Commissioner

November 2nd, 2023

To,

**Shri Ramesh Krishnamurthi, IRS,
Additional Secretary to the Government,
Ministry of Labour & Employment,
Government of India,
NEW DELHI 110001**

**Subject: Request for appointment before the Committee
constituted by MOLE to examine improvement in service
delivery – regarding**

Sir,

It is learnt that the MOLE vide order no. Z-20025/36/2023-Coord. dated 19.10.2023 has constituted a high-level Committee headed by your goodself to examine issues relating to improving the service delivery of EPFO & ESIC.

2. It is submitted that above is a welcome step by the Government towards enhancing and improving EPFO's outreach and effectiveness amongst our stakeholders. Although several initiatives have been taken in past years by the Government & EPFO to provide hassle-free services to employees as well as employers, but still a multitude of challenges, both policy-related as well as technology-related, remain and continue to hamper our efforts to emerge as a world-class social security organisation.

3. The EPF Officers, being in the forefront of EPFO's organisational set-up, are not only uniquely aware of many such challenges but are also important stakeholders in any effort to address them and ensure that EPFO realises its true potential.

4. Therefore, it is humbly requested that the EPF Officers' Association (EPFOA) may kindly be permitted to make a presentation before the above Committee on some of the important challenges which hamper effective service delivery by the organisation and proposed suitable solutions to redress them.

Thanking you.

Yours' faithfully,



[Saurabh Swami]
Secretary General